

# Medical Material Quality Control Message

## MMQC-20-1054

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**Message Number:** MMQC-20-1054  
**Released On:** 11-Feb-20  
**Message Class:** Informational  
**Material Type:** Vaccine  
**MMQC\MMI Reference:** MMQC-20-1043  
**FDA Recall Reference:**  
**ECRI Reference:**  
**DLA Reference:**  
**MFG Release Date:**

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### Subject:

BioThrax (Anthrax) Vaccine and ACAM 2000 Vaccine (Smallpox) New Ordering Site / UPDATE

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### Reason / Information:

High / Informational / US Army Medical Materiel Agency Distribution Operations Center (USAMMA DOC) is still experiencing technical difficulties with the launch of the new Ordering and Registration Site for BioThrax (Anthrax) Vaccine and ACAM 2000 (Smallpox) Vaccine. This message was previously published on MMQC-20-1043 Reason: USAMMA stood up new server in response to DHA AO Memo dated Dec 2019.

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### Disposition / Instructions:

#### ACTIONS NEEDED:

1) Customer(s) that are experiencing technical difficulties and are needing to submit an order anthrax or smallpox vaccine order please follow the guidance listed below:

a) Download and/or print the attached order forms and complete all pertinent information to help process your order quickly.

-----These forms can also be found on the USAMMA DOC homepage.

LINK: <https://www.usamma.amedd.army.mil/Pages/DOC-Home.aspx>

2) Once completed, email your request to [usarmy.detrick.medcom-usamma.mbx.vaccines@mail.mil](mailto:usarmy.detrick.medcom-usamma.mbx.vaccines@mail.mil).

----Allow ten (10) business days for all orders to be processed.

----Provide a valid justification for all orders that are required delivery within 5 shipping business days.

----USAMMA DOC shipping days:

CONUS: Monday – Wednesday

OCONUS: Monday and Friday

Hours of Operations: 07:30 until 5:00 pm EST.

3) If customer(s) continue to experience issues with the new ordering site, or the guidance provided above, contact the USAMMA-DOC Vaccine Helpdesk at 301-619-4138/4128 or EMAIL: [usarmy.detrick.medcom-usamma.mbx.vaccines@mail.mil](mailto:usarmy.detrick.medcom-usamma.mbx.vaccines@mail.mil). Monday thru Friday, from 8:30 am until 5:00 pm.

NOTE: Once the site is up and running correctly we will send another MMQC message alerting everyone.

Thank you for your patience and understanding as we fix the issues with the new site.

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## Service/Additional Instructions:

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## POC Contact Information:

### AIR FORCE

**Email:** [usaf.detrick.afmoa.mbx.sgm-x-readiness-vaccines@mail.mil](mailto:usaf.detrick.afmoa.mbx.sgm-x-readiness-vaccines@mail.mil)  
**Phone (COMM):** 301-619-4183  
**Phone (DSN):** 312-343-4183  
**Fax:**

### US NAVY

**Email:** [usn.detrick.navmedlogcomftdmd.list.mmqc@mail.mil](mailto:usn.detrick.navmedlogcomftdmd.list.mmqc@mail.mil)  
**Phone (COMM):** 301-619-3085  
**Phone (DSN):** 343-3085  
**Fax:** 301-619-2473

### USAMMA DOC Vaccines

**Email:** [usarmy.detrick.medcom-usamma.mbx.vaccines@mail.mil](mailto:usarmy.detrick.medcom-usamma.mbx.vaccines@mail.mil)  
**Phone (COMM):** 301-619-4128/4318  
**Phone (DSN):** 343-4128/4318  
**Fax:** 301-619-4468

### USAMMC-E

**Email:** [usarmy.rheinland-pfalz.medcom-usammce.list.dtd-quality-assurance@mail.mil](mailto:usarmy.rheinland-pfalz.medcom-usammce.list.dtd-quality-assurance@mail.mil)  
**Phone (COMM):** 011-49-6331-86-7118/7181  
**Phone (DSN):** 495-7118

**Fax:** 6218

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## **Additional Message Recipients:**

**Please ensure dissemination of this information to the following:**

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## **Message Dissemination Authorization**

AF Activities will take action as prescribed in AFMAN41-209, Medical Logistics Support, Chapter 7. For MAJCOMS & NGB – This Msg has been transmitted to all designated subordinate medical activities

See Army Regulation (AR) 40-61, 28 January 2005, Chapter 4, and The Department Of The Army Supply Bulletin (SB 8-75-11) For Applicable Policies and Procedures.

DODD 5105.22 and DODD 6025.13

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## **Additional Documentation / Attachments**

[MMQC-20-1054\\_1.pdf](#)

[MMQC-20-1054\\_2.pdf](#)

\*\*\* END OF MESSAGE \*\*\*