



ISO 9001:2000 Certified
Since October 2003

Maintenance Operations Division

Quality Policy

In relentless pursuit of medical readiness, the Maintenance Operations Division is committed to delivering products and services of the highest quality. To that end, all employees receive appropriate training combined with competent and dynamic leadership. We strive to constantly seek improved quality at reduced costs. The Maintenance Operations Division will continuously focus on customer satisfaction.

For additional information and comments, please contact our Customer Representative at
(301) 619-4378, DSN 343-4378

Maintenance Operations Division

**Quality, Readiness and Customer
Service are Our Priority**

Points of Contact

Chief, Medical Operations Division
U.S. Army Medical Materiel Agency
ATTN: MCMR-MMO-SM
1423 Sultan Drive
Ft. Detrick, MD 21702-5001
(301) 619-4365, DSN 343-4365

Medical Maintenance Operations Division
Warehouse 4, Bay I
Tobyhanna Army Depot
Tobyhanna, PA 18466-5063
(570) 895-7744, DSN 795-7744

Medical Maintenance Operations Division
Defense Distribution Center, Tracy Site
25600 South Chrisman Rd, Building 55
Tracy, CA 95304-9150
(209) 839-4556, DSN 462-4556

Medical Maintenance Operations Division
US Army Medical Materiel Agency
6149 Wardleigh Rd, Bldg 1160, Bay I
Hill Air Force Base, UT 84056-5848
(801) 586-4947, DSN 586-4947

USAMMA Emergency Operations Center (EOC)
(301) 619-4408, DSN 343-4408

Visit us at our website

http://www.usamma.army.mil/maintenance/operations_divisions.cfm

U.S. ARMY MEDICAL MATERIEL AGENCY



Maintenance Operations Division

**Class VIII Materiel Maintenance
and the Army Medical
Department Maintenance
Sustainment Program**

Maintenance Operations Division

Medical Maintenance

The Maintenance Operations Division provides sustainment and depot level support for standard and select non-standard medical materiel to Active Army, U.S. Army Reserve, Army National Guard, authorized Department of Defense (DOD) activities and other Federal Agencies. We also operate the Medical Standby Equipment Program (MEDSTEP) and Repairable Exchange (RX) Program.

In addition to providing general medical maintenance sustainment support to all TOE medical units, each division provides specialized support as follows:

Centers of Excellence

Tobyhanna

- Audiometer Calibration
- Optical Equipment
- Dental Handpiece Rebuild
- MEPS DX Program
- TOE Laboratory Equipment
- X-ray Acceptance/PACS Program

Centers of Excellence

Hill

- Centralized MTOE Class VIII Repair Parts Program
- Pulmonary Equipment
- Anesthesia Equipment
- New Equipment Fieldings/Maintenance Cycles

Tracy

- Medical Imaging Equipment
- Special Purpose Test, Measurement, & Diagnostic Equipment (TMDE-SP) Program
- X-ray Tube Head Rebuild Program



MX-8000 CT Scanner

Balanced Approach For AMEDD Maintenance Sustainment

Readiness

- FMC Units Through Proactive Maintenance
- Maintenance Sustainment Training

Customer Satisfaction

- One Stop Shopping
- Proactive Support to Units Without Maintainers



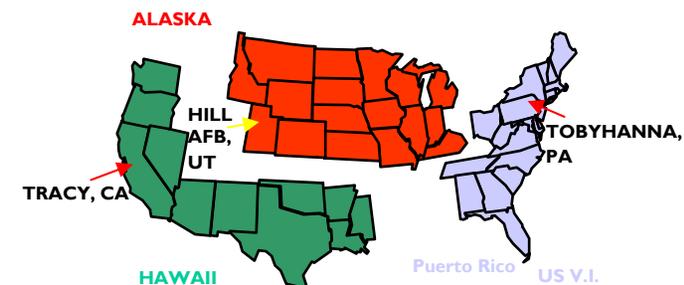
Corporate / Fiscal

- Equipment Maintenance Status
- Best Use of Military Manpower
- Cross Leveled Workload

Transformation

- Reach Logistics
- Centrally Managed Class VIII Repair Parts

Regional Managers Sustainment Maintenance



- Manages workload within their Regions
- Conduct Capability and Capacity Assessment
- Coordinate support from Associate Maintenance Activities
- Operate Center of Excellence
- Provide Sustainment Maintenance
- Provide Sustainment Training