



MANDATORY SOFTWARE UPGRADE NOTIFICATION

Dear valued Piccolo® Customer:

Enclosed is Piccolo software version 6.123. Please install the enclosed software card in your Piccolo analyzer (s) immediately to take advantage of the important enhancements.

The software upgrade does not impact connectivity or stored information. However if your analyzer is connected to an LIS/EMR, as a precaution, please be sure to notify your LIS/EMR provider of the software upgrade to ensure uninterrupted data transfer.

Updating to version 6.123 software provides the following benefits:

- Accuracy of the chloride assay
- Improved shelf life of CMP, BMP, Electrolyte, Renal Function, Metlyte 8, BMP Plus, and MetLyte Plus CRP panels

Included in this package are:

- Piccolo software version 6.123
- Plastic case and return mailer for your old software
- Software installation instructions
- Software upgrade verification fax form

IMPORTANT NOTE: Due to the increasingly limited supply of Piccolo Software Cards, we are required to recycle your old version in order to continue upgrading your software. Therefore, to avoid being invoiced \$30 for the purchase of an additional software card, we ask you to return your old software card to Abaxis using the enclosed postage paid mailer immediately. To thank you for your cooperation, you will receive a **Free Supply of 56 Piccolo Result Cards** after your software card has been received.

To ensure that you have successfully upgraded your Piccolo software, please complete and **fax the attached software upgrade verification form to: 1-877-349-2087**

If you are not the main Piccolo operator for your facility or if you need assistance with the software installation, please call Abaxis Medical Technical Support at **1-800-822-2947**.

Thank you.

Ron Blasig

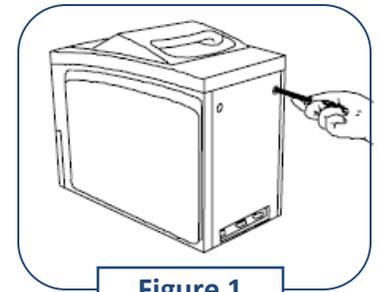
Director of Medical Technical and Customer Support

510-675-6505

SOFTWARE UPGRADE INSTRUCTIONS

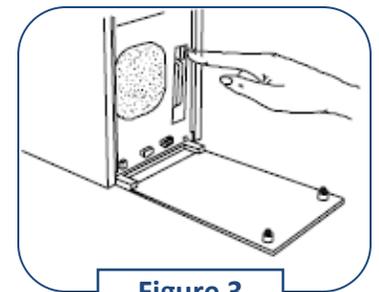
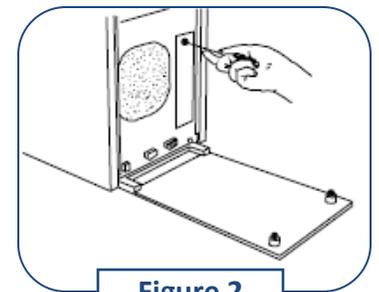
Step 1: Remove the existing software card.

Power down the analyzer and unplug the power cord from the back panel. Remove the back panel by removing the two Phillips screws at the top of the panel. Remove the software card retaining bracket by removing the Phillips screw. Take care to avoid losing this very small screw. To eject the card, push the black button at the top of the access slot. Refer to figures 1, 2 and 3 on the right.



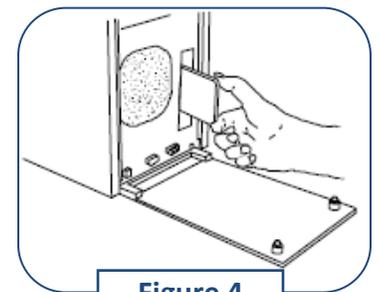
Step 2: Insert the new software card.

Insert the new card with the printed label facing toward the center of the analyzer. Refer to figure 4 on the right. Push the card in firmly until it clicks into place. Replace the retaining bracket and back panel, ensuring screws are tightly in place.



Step 3: Automatic reprogramming.

Power up your Piccolo analyzer. It will perform a self-test and reprogramming. This process should take about 10 minutes. Additional time may be required for the analyzer to reach operating temperature. The procedure is complete when the analyzer returns to standby mode.



If the analyzer reports an error, repeat the installation procedure, verifying that the new card is seated completely and properly. If the error persists, call Abaxis Medical Technical Support at: 1-800-822-2947.



MANDATORY SOFTWARE UPGRADE NOTIFICATION

Dear valued Piccolo® Xpress™ Customer:

Enclosed is Piccolo Xpress software version 2.1.31. Please install the enclosed CD in your Piccolo Xpress analyzer (s) immediately to take advantage of the important enhancements.

The software upgrade does not impact connectivity or stored information. However if your analyzer is connected to an LIS/EMR, as a precaution, please be sure to notify your LIS/EMR provider of the software upgrade to ensure uninterrupted data transfer.

Updating to version 2.1.31 software provides the following benefits:

- Accuracy of the chloride assay
- Improved shelf life of CMP, BMP, Electrolyte, Renal Function, Metlyte 8, BMP Plus, and MetLyte Plus CRP panels

Included in this package are:

- Piccolo Xpress software version 2.1.31 CD
- Software installation instructions

To ensure that you have successfully upgraded your Piccolo Xpress software, please complete and **fax the attached software upgrade verification form to: 1-877-349-2087**

If you are not the main Piccolo Xpress operator for your facility or if you need assistance with the software installation, please call Abaxis Medical Technical Support at **1-800-822-2947**.

Thank you.

Ron Blasig

Director of Medical Technical and Customer Support

510-675-6505

SOFTWARE UPGRADE INSTRUCTIONS

1. In the Home screen, press the **Settings** icon



2. Press the **More Settings** icon



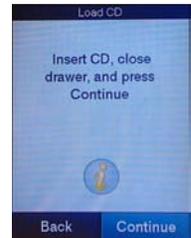
3. Press the **Software Update** icon



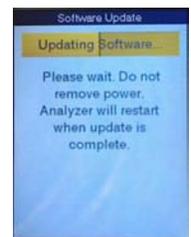
4. Place the CD in the drawer, press the drawer inward to close it

5. Then press **Continue**

(Press the Information icon  for additional help)



The software update will automatically begin.
 When the update is complete, the analyzer will automatically shut down and restart.



CAUTION: TO AVOID DAMAGE TO YOUR ANALYZER, Do not remove the CD or turn the power off while the analyzer is performing the software upgrade. Allow the analyzer to complete the full upgrade cycle and restart.

To verify the software has been successfully updated, see the Operator’s Manual, Section 4.6, page 4-1. Software installation instructions can also be found in the Piccolo Xpress Operator’s manual; section 9.4, pages 9-3 to 9-4