

For better dentistry®

**DENTSPLY**  
CAULK

**L.D. Caulk Division**  
38 West Clarke Avenue  
Milford, DE 19963-1805  
(302) 422-4511

May 24, 2016

VOLUNTARY MARKET RECALL NOTICE

Ref: Aquasil Easy Mix Putty

Dear Valued DENTSPLY Customer:

It is essential for us to keep you informed of any product issues that may arise. In keeping with DENTSPLY Caulk's tradition of open communication, we would like to inform you of an issue affecting two lots of Aquasil Easy Mix Putty that has come to our attention.

We recently received a few reports where two lots of Aquasil Easy Mix Putty which was not setting.

DENTSPLY Caulk is initiating a voluntary recall of the Aquasil Easy Mix Putty impacted lots as a precautionary measure. This voluntary recall is our commitment to ensuring our customers experience the highest level of quality, results, and support when using the product.

Impacted lot numbers, catalog number, and product description are listed below:

Catalog #	Product name	Lot #
678120	Aquasil Easy Mix Putty	150622
678120	Aquasil Easy Mix Putty	150629

**How we need your help:**

1. Please examine your current inventory.
2. Provide us with the requested information by faxing us the certification attached to this letter to the following number: 302-422-7306. We will need confirmation that you have inventory from the recalled lot or that you do not have any of the recalled lot.

As soon as we receive the requested information and your returned product, if applicable, our Customer Quality Department will coordinate for replacement product within 2-4 weeks.

We would like to express our apologies for any inconvenience this may have caused you and your customers. We sincerely appreciate your continued support of DENTSPLY Caulk.

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For further questions, please contact us:

Tel: 1-800-532-2855 Ext. 57320, 57310

Best regards,



Stacia Preston  
QA Manager, Complaints

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**CONSIGNEE CERTIFICATION**

**RECALL NOTICE - Ref: Aquasil EasyMix Putty**

**PLEASE COMPLETE THIS PAGE OF THIS CERTIFICATION AND FAX TO:  
302-422-7306 (Attention: Customer Quality Department)**

\_\_\_\_\_  
Name of Practice

\_\_\_\_\_  
Contact Name

\_\_\_\_\_  
Address

\_\_\_\_\_  
Address 2

\_\_\_\_\_  
Phone Number

\_\_\_\_\_  
Fax Number

**Recalled Lots:**

Catalog #	Product name	Lot #
678120	Aquasil Easy Mix Putty	150622
678120	Aquasil Easy Mix Putty	150629

- I certify that I do not have any units from the above catalog and lot numbers in my inventory.
- I certify that the following number of units in my inventory has been quarantined and will be returned to: **Dentsply Caulk (ATTN Customer Quality Department), 38 W. Clarke Avenue, Milford, DE 19963.**

Catalog#	Lot #	Quantity

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date